BROWN BAG LUNCH WEBINARS

June 1, 2011

Partnering with Your Local EMS Professionals to Support Your Family
How to Participate

CHAT – To communicate with the hosts or the other participants, you can type your comments in the CHAT area below

NETWORKS – To share this webinar on Facebook or Twitter, you can click your favorite one and invite people to join in!

QUESTIONS – If at any time you have a question, you can type it in this box and we will answer it when questions are taken
Partnering with Your Local Emergency Medical Professionals to Support Your Family

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UMKC – Institute for Human Development
Goals

• Identify Emergency Medical Services
• Know how to find and build a relationship with EMS providers
• Understand what happens when EMS responds
What is EMS?

• Community resource
• A link in the healthcare chain
• Trained professionals
Who Are Your Local EMS Providers?

In Missouri the structure varies

- Municipal Services
- EMS Districts (funded by district tax)
- EMS Services within fire departments
- Hospital Based EMS Services
- Private services that contract with a public entity
- Volunteer Services
The Goals of EMS

• Rapid response to emergencies in the community
• Stabilization at the scene of illness or injury
• Safe transport to the appropriate medical facility for definitive care
EMS Variables

• Rapid response variables
  – When do you call?
  – Geographic region
  – Availability
On the Scene with EMS Providers

★ Triage Priorities

• Patient History

• Rapid, but thorough assessment
  ○ Mechanism of injury or medical history
  ○ Physical Findings
  ○ Vital Signs
  ○ Initial “Diagnosis”
On the Scene with EMS Providers (cont.)

★ Look for life threatening injury/illness
  • Operate via standard protocols approved by medical director
  • Contact as needed beyond SOP
★ Field Stabilization
  • Varies depending if EMS personnel are BCLS or ACLS capable
★ Safe but rapid transport to APPROPRIATE medical facility
Interacting with Your Local EMS Provider

Why is it important?

• You are the expert on your family
• You will be prepared in an emergency
How to find your local EMS provider

★ Look in the phone book or Online for Emergency Medical Services
★ Ask your physician
★ Check with the Bureau of EMS directory of licensed ground ambulances
★ Contact regional MEMSA representative (memsa.org)
★ Ask other family members/friends
Meeting with EMS Providers

- Complete profile in advance
- Contact Providers to set up meeting and review the profile
- Introduce your child to service providers
- Share your expertise
- Make providers aware of your child’s needs and condition as well as implications of diagnosis and management
- Determine if key information can be incorporated into 911 system
Staying Prepared

• Keep profile updated
• Have profile readily available should you need to call EMS
When EMS Responds

• Have profile readily available

• You may or may not know the actual EMS personnel responding

• Use history gathering as a time to share the most critical information
When EMS Responds (cont.)

• Share your expertise and experience as it is relevant to the particular situation
• It is important to understand where EMS personnel are coming from in a “true emergency”
My Next Steps

- Do I know my EMS provider?
- Have I completed my child’s profile?
- Have I met with my EMS provider and shared information?
- Is my child’s key information incorporated into the local 911 system?
- Is the profile available to share if you need to call EMS?
Questions??????
Special Thanks

• The Bureau of Special Healthcare Needs (@MODHSS)
• Miller County Health Department
• Missouri Planning Council
• DMH Regional Offices and Family Support Coordinators
• Missouri Bureau of Emergency Medical Services
Next Month’s Webinar

SUCCESS in Telling Your Story
June 22, 2011 at 12:00pm

• Do you ever get frustrated explaining your family situation to your doctor?
• Do you know how to relate your story to the special education teacher so she understands your child’s needs?
• Would you be able to speak to a legislator about your family to gain their support on proposed legislation or to get funding for services?
• Do you know how to adapt your story to make the biggest impact?
For more information

Contact the Missouri Family-to-Family Resource Center
800-444-0821
http://mofamilytofamily.org

UMKC-Institute for Human Development
http://www.ihd.umkc.edu