

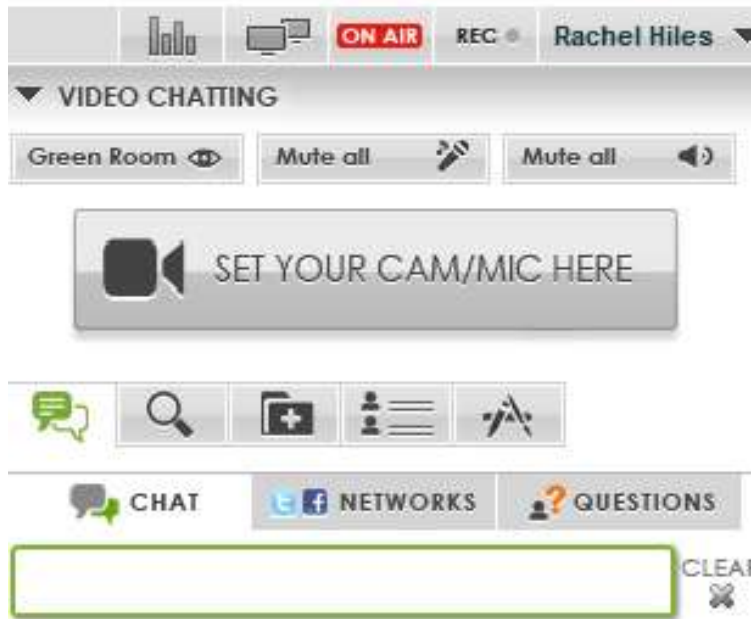
BROWN BAG LUNCH WEBINARS

June 1, 2011

**Partnering with Your Local EMS Professionals to
Support Your Family**



How to Participate



CHAT – To communicate with the hosts or the other participants, you can type your comments in the CHAT area below

NETWORKS – To share this webinar on Facebook or Twitter, you can click your favorite one and invite people to join in!

QUESTIONS – If at any time you have a question, you can type it in this box and we will answer it when questions are taken



Partnering with Your Local Emergency Medical Professionals to Support Your Family

Michael McCarthy

Missouri Family-to-Family Resource Center
(MODDRC)

UMKC – Institute for Human Development



Goals

- Identify Emergency Medical Services
- Know how to find and build a relationship with EMS providers
- Understand what happens when EMS responds



What is EMS?

- Community resource
- A link in the healthcare chain
- Trained professionals



Who Are Your Local EMS Providers?

In Missouri the structure varies

- Municipal Services
- EMS Districts (funded by district tax)
- EMS Services within fire departments
- Hospital Based EMS Services
- Private services that contract with a public entity
- Volunteer Services



The Goals of EMS

- Rapid response to emergencies in the community
- Stabilization at the scene of illness or injury
- Safe transport to the appropriate medical facility for definitive care



EMS Variables

- Rapid response variables
 - When do you call?
 - Geographic region
 - Availability



On the Scene with EMS Providers

★ Triage Priorities

- Patient History
- Rapid, but thorough assessment
 - Mechanism of injury or medical history
 - Physical Findings
 - Vital Signs
 - Initial “Diagnosis”



On the Scene with EMS Providers (cont.)

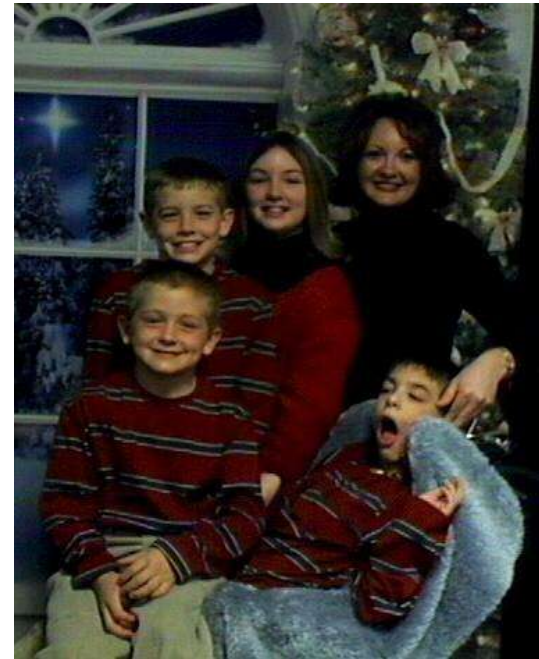
- ★ Look for life threatening injury/illness
 - Operate via standard protocols approved by medical director
 - Contact as needed beyond SOP
- ★ Field Stabilization
 - Varies depending if EMS personnel are BCLS or ACLS capable
- ★ Safe but rapid transport to APPROPRIATE medical facility



Interacting with Your Local EMS Provider

Why is it important?

- **You** are the expert on your family
- You will be prepared in an emergency



How to find your local EMS provider

- ★ Look in the phone book or Online for Emergency Medical Services
- ★ Ask your physician
- ★ Check with the Bureau of EMS directory of licensed ground ambulances
 - <http://www.dhss.mo.gov/ems/GroundAmbulanceDirectory.pdf>
- ★ Contact regional MEMSA representative (memsa.org)
- ★ Ask other family members/friends



Meeting with EMS Providers

- ★ Complete profile in advance
- ★ Contact Providers to set up meeting and review the profile
- ★ Introduce your child to service providers
- ★ Share your expertise
- ★ Make providers aware of your child's needs and condition as well as implications of diagnosis and management
- ★ Determine if key information can be incorporated into 911 system



Staying Prepared

- Keep profile updated
- Have profile readily available should you need to call EMS



When EMS Responds

- Have profile readily available
- You may or may not know the actual EMS personnel responding
- Use history gathering as a time to share the **most critical information**



When EMS Responds (cont.)

- Share your expertise and experience as it is relevant to the particular situation
- It is important to understand where EMS personnel are coming from in a “true emergency”



My Next Steps

- Do I know my EMS provider?
- Have I completed my child's profile?
- Have I met with my EMS provider and shared information?
- Is my child's key information incorporated into the local 911 system
- Is the profile available to share if you need to EMS?



Questions?????

Special Thanks

- The Bureau of Special Healthcare Needs (@MODHSS)
- Miller County Health Department
- Missouri Planning Council
- DMH Regional Offices and Family Support Coordinators
- Missouri Bureau of Emergency Medical Services



Next Month's Webinar

SUCCESS in Telling Your Story

June 22, 2011 at 12:00pm

- Do you ever get frustrated explaining your family situation to your doctor?
- Do you know how to relate your story to the special education teacher so she understands your child's needs?
- Would you be able to speak to a legislator about your family to gain their support on proposed legislation or to get funding for services?
- Do you know how to adapt your story to make the biggest impact?



For more information

Contact the

Missouri Family-to-Family Resource Center

800-444-0821

<http://mofamilytofamily.org>



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<http://www.ihd.umkc.edu>

